



Theory of Change



Procure Plus is a multi-disciplinary team covering procurement, assets, commercial, technical, technology, housing, financial and social value. We work alongside housing providers to ensure procurement and contract delivery maximises value for both the organisation and the community.

The Gap

Housing customers deserve improved services, better homes, appropriate innovation, employment opportunities and healthy communities.

Pressure on resources combined with increasing legislation and priorities means housing staff are trying to deliver more, better and faster, and so getting the time to work out how is a challenge.

This is where we step in.

We have the experience, knowledge and resources to support organisations and help them achieve their aims.

What we do



We listen to what good looks like and work with customers to design a route to achieve it across procurement, technical, asset management, commercial and social impact.



We can share best practice and inspire ideas, bring innovation, assist with efficient strategy, provide technical support and help understand what is possible.



We want to complement client teams, working flexibly to fill gaps and provide support in whatever works for them.



We work alongside clients through to completion, evaluating and reporting on performance against their requirements, whether that's value for money, social impact or any other measure.

Creating value for and investing in our communities

How we deliver

- ✓ We employ a team of specialists who understand housing, construction and social impact and we empower them to get the job done.
- ✓ We operate frameworks and other routes to market that offer value for money and ease of access for housing providers across their maintenance and repair works and from this, we generate a small income that funds our team and the social impact.
- ✓ We monitor market conditions and work with our supply chain to ensure consistent value and supply certainty through strong relationships.
- ✓ We operate materials and installation works separately, which gives clients specification certainty, helps SMEs with cashflow and delivers savings.
- ✓ We use technology to make materials the installers responsibility, set and manage budgets, provide transparency and quickly final account, all of which can be easily linked to client systems.
- ✓ With every transaction, we support people within the community, towards and into good quality employment and work with Clients to create social impact in line with their values.

Where we work

We focus on maintenance, repairs and related services for housing so we can ensure we are experts in what we do. These cover areas such as:

Planned Maintenance

Responsive Repair Materials

Retrofit

Fire Safety

Lifts

Waste Management

Fleet Vehicles

We work with community groups, bringing in external funding sources such as CiTB, to support people into employment from groups such as:

NEET

Care Experienced

Long Term Unemployed

Women into Construction

Ex Offenders

50 plus

History of Homelessness

We work to ensure training is supported with real job opportunities, that are full time, fairly paid and have further opportunity for the future and we monitor the success and sustainment of these.



The Impact

Our work delivers measurable impact, through:

- Typical savings of **13%** on maintenance and repair works
- Flexible and experienced support throughout the project
- Cost transparency and certainty at project outset
- Outturn evaluation and reporting
- Ability to innovate and share best practice
- Social impact, aligned with client priorities on every project

